



Do you have these two cards?

You could be entitled to more.

Get all the benefits you deserve with the MVP DualAccess plan.

MVP DualAccess is a special type of Medicare Advantage plan that offers valuable benefits above and beyond what Original Medicare and Medicaid can offer on their own—all with no added costs.

- \$0 co-pay for doctor and specialist visits
- \$0 co-pay for mental health services
- \$200/year for eyewear
- \$1,000/year for dental costs with no deductible, plus a \$0 co-pay on preventive care
- \$50/month to spend on food (for those who qualify)
- \$75 every three months for overthe-counter health-related items
- **Free** meal delivery after a hospital stay

- **Free** rides to medical appointments
- \$0 virtual care services through Gia[®]
- MVP Living Well Advantage including FREE SilverSneakers® membership, fitness classes and health programs
- More than 23,000 qualified doctors and hospitals to choose from across New York State and Vermont, and additional areas
- Personalized care support to help you reach your health goals and connect you to doctors and resources

Questions?

Call an MVP Medicare Advisor at 1-800-324-3899 (TTY 711)

Seven days a week, 8 am-8 pm Eastern Time. April 1-September 30, call Monday-Friday, 8 am-8 pm.

MVP DualAccess (HMO D-SNP)

Frequently Asked Questions

How is MVP DualAccess different from other Medicare plans?

MVP DualAccess is a Dual Special Needs Plan for those who qualify for both Medicare and Medicaid. It combines your doctor, hospital, and prescription drug coverage in one plan, plus it provides additional benefits and extras, all for a \$0 monthly premium.

Where is MVP DualAccess available?

MVP DualAccess is available throughout the Capital Region in Albany, Columbia, Greene, Rensselaer, Saratoga, and Schenectady counties, Monroe county, and throughout the Hudson Valley Region, including Dutchess, Orange, Putnam Rockland, Sullivan, Ulster, and Westchester counties.

Are my doctor choices limited with MVP DualAccess?

MVP DualAccess provides access to more than 23,000 doctors and hospitals across New York and Vermont, and in additional areas, including top specialists and physicians, leading urgent care centers, labs, and more.

Does MVP DualAccess offer support to help me navigate my health journey?

As an MVP DualAccess member, you'll have your own personalized care team. You can expect to have an ongoing relationship with your care team. They can assist you with creating your own care plan, understanding and accessing plan features, scheduling doctors appointments and more.

How do I qualify for MVP DualAccess?

To enroll in MVP DualAccess, you must be dual eligible, meaning you qualify for both Medicare and Medicaid. Medicare is for people who have reached age 65, or have a qualifying disability at age 18 or older. Medicaid is for people who need financial assistance. Eligibility is determined by many factors, including family size and income.

Is MVP DualAccess right for you?

Speak to an MVP Medicare Advisor to learn more. Call **1-800-324-3899** (TTY 711) seven days a week, 8 am–8 pm Eastern Time. April 1–September 30, Monday–Friday, 8 am–8 pm. Or visit **MVPDualAccess.com**.

MVP Health Care complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including sexual orientation and gender identity).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-946-8010 (TTY 711). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-844-946-8010 (TTY 711).

MVP Health Plan, Inc. is an HMO-POS/PPO/HMO D-SNP organization with a Medicare contract and a contract with the New York State Medicaid program. Enrollment in MVP Health Plan depends on contract renewal.

MVP Health Plan, Inc. has been approved by the National Committee for Quality Assurance (NCQA) to operate as a Special Needs Plan (SNP) until 12/31/2024 based on review of MVP Health Plan's Model of Care.

SilverSneakers is a registered trademark of Tivity Health, Inc. SilverSneakers On-Demand is a trademark of Tivity Health, Inc. ©2021 Tivity Health, Inc. All rights reserved.